

ONO Privacy Policy

Effective Date: August 30, 2025

1. Introduction

This Privacy Policy explains how ONO collects, uses, and shares information when you use our platform.

2. Information We Collect

We collect information you provide directly (such as registration details, identity documents, and payment information) and information collected automatically (such as device and usage data).

3. Information Sharing with Third Parties

ONO shares certain personal information (such as name, date of birth, government ID, or other identifying details) with third-party vendors like Persona for the sole purpose of verifying identity, preventing fraud, and maintaining trust on our platform.

We may also share limited user information with trusted third-party service providers who perform services on our behalf, including:

- Identity verification (e.g., Persona)
- Payment processing
- Cloud hosting & storage
- Customer communications (email, SMS, push notifications)
- Data analytics

4. Data Retention

ONO retains personal data only as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce agreements. Data may be anonymized or securely deleted when no longer needed.

5. User Rights

Depending on your location, you may have rights to access, correct, delete, or restrict use of your personal data. You may also opt out of certain communications. Requests can be made by contacting support@omniopp.co.

6. International Data Transfers

Your information may be transferred to and processed in countries outside of your residence. We take steps to ensure appropriate safeguards are in place.

7. Children's Privacy

ONO does not knowingly collect personal information from children under 13 (or 16 in certain jurisdictions). If we become aware that a child has provided information, we will take steps to delete it.

8. Cookies & Tracking

We use cookies, analytics, and tracking technologies to improve user experience and platform performance. You may opt out or disable cookies through your browser settings.

9. Breach Notification

In the event of a data breach affecting your personal information, ONO will notify you in accordance with applicable laws.

10. Third-Party Marketing Restrictions

ONO does not sell personal information to third parties. We only share data with vendors necessary for platform functionality.

11. Data Security

ONO implements industry-standard security measures to protect your information from unauthorized access, alteration, or disclosure.

12. Your Consent

By using ONO, you consent to the collection, use, and sharing of your data as outlined in this Privacy Policy.

13. Contact Us

If you have any questions about this Privacy Policy, contact us at support@omniopp.co.