

# ONO Terms & Conditions

Effective Date: August 30, 2025

## 1. Acceptance of Terms

By accessing and using ONO, you agree to comply with and be bound by these Terms & Conditions.

## 2. Use of the Platform

You agree to use ONO's platform only for lawful purposes and in compliance with all applicable laws and regulations.

## 3. User Responsibilities

Users must provide accurate and truthful information at all times. Users are responsible for maintaining the confidentiality of their account credentials and for all activity conducted under their account.

## 4. Prohibited Conduct

You agree not to engage in illegal activity, harassment, fraud, infringement of intellectual property rights, or any misuse of ONO's platform or rented tools and equipment.

## 5. Third-Party Services and Vendors

ONO partners with trusted third-party vendors, such as Persona, to verify user identity and confirm eligibility to use our platform. By using ONO, you consent to your information being shared with these vendors for the purpose of verification.

ONO may also engage third-party vendors to process payments, send notifications, analyze data, host servers, provide customer support, or carry out other essential business operations. These vendors are bound by contractual obligations to safeguard user data and use it only for the agreed purpose.

While ONO takes steps to ensure that third-party vendors follow appropriate security and compliance standards, ONO is not responsible for the performance, actions, or failures of these vendors.

## 6. Third-Party Links and Content

ONO may include links to third-party websites or services. We are not responsible for the content, products, or services provided by third parties.

## 7. Termination of Service

ONO reserves the right to suspend or terminate accounts that violate these Terms or engage in fraudulent or abusive activity.

## **8. Dispute Resolution and Arbitration**

Any dispute arising out of or relating to these Terms shall be resolved through binding arbitration in Tennessee, USA. You waive the right to bring or participate in class actions.

## **9. Limitation of Liability**

To the maximum extent permitted by law, ONO's liability shall not exceed the greater of \$100 or the total amount paid by you in the past 12 months. ONO is not liable for lost profits, indirect damages, or third-party actions.

## **10. Indemnification**

You agree to indemnify and hold harmless ONO, its affiliates, officers, and employees from any claims, damages, or expenses arising from your use of the platform or violation of these Terms.

## **11. Governing Law**

These Terms & Conditions shall be governed by the laws of the United States and the State of Tennessee.

## **12. Updates to Terms**

ONO reserves the right to update these Terms & Conditions at any time. Continued use of the platform after updates constitutes acceptance of the revised Terms.